Online services are now available at

Alton Surgery

To give you 24/7 access

**Repeat prescriptions online**

**GP appointments** **online**

**View your GP records**

|  |
| --- |
| Things to consider Forgotten history there may be something you have forgotten about in your record that you might find upsetting.Abnormal results or bad news If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.Choosing to share your information with someone it’s up to you whether or not you share your information with others – perhaps family members or carers. It’s your choice, but also your responsibility to keep the information safe and secure.Coercion If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.Misunderstood information your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.Information about someone else if you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possibleBefore you apply for online access to your record, there are some other things to consider. Although the chances of any of these things happening are very small, you will be asked that you have read and understood the following before you are given login details. |

## More information

For more information about keeping your healthcare records safe and secure, you will find a helpful leaflet produced by the NHS in conjunction with the British Computer Society:

Keeping your online health and social care records safe and secure

[**www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/**](http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Documents/)

**PatientGuidanceBooklet.pdf**

*Alton Surgery*

*Online Services Registration Form*

To register you for online access, we require photo identification to ensure your records remain confidential.

**Access to GP online services**

|  |  |  |  |
| --- | --- | --- | --- |
| Surname |  | | |
| First name |  | | |
| Date of birth |  | | |
| Address |  | | |
| Postcode |  | | |
| Email address |  | | |
| Telephone number |  | Mobile number |  |

## I wish to have access to the following online services (tick all that apply):

|  |  |
| --- | --- |
| 1. Booking appointments | 🞏 |
| 1. Requesting repeat prescriptions | 🞏 |
| 1. Accessing my medical record | 🞏 |

# Application for online access to my medical record

I wish to access my medical record online and understand and agree with each statement (please tick)

|  |  |
| --- | --- |
| 1. I have read and understood the information leaflet provided by the practice | 🞏 |
| 1. I will be responsible for the security of the information that I see or download | 🞏 |
| 1. If I choose to share my information with anyone else, this is at my own risk | 🞏 |
| 1. I will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement | 🞏 |
| 1. If I see information in my record that it not about me, or is inaccurate I will contact the practice as soon as possible | 🞏 |

**Communication Consent**

**I consent to the Surgery and NHS departments contacting me by email and text messaging for the purposes of health promotion, practice news and appointment reminders.**

|  |  |  |  |
| --- | --- | --- | --- |
| **Signature** |  | **Date** |  |

### For practice use only

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Identity verified through  (tick all that apply) | Vouching 🞏  Vouching with information in record 🞏  Photo ID 🞏  Proof of residence 🞏 | | Name of verifier | | Date |
| Name of person who authorised (if applicable) |  | | Date | | |
| NHS number |  | Practice computer ID number | |  | |
| Date account created |  | | | | |
| Date passphrase sent |  | | | | |
| Level of record access enabled | Prospective 🞏  Retrospective 🞏  All 🞏  Limited parts 🞏  Contractual minimum 🞏 | | | | |